



Utility Companies & City Information

Electricity - FORTIS BC

<http://www.fortisbc.com/>

Customer Service

Billing, Power Outages, Emergency

1-866-436-7847

<https://secure.fortisbc.com/custInfo/Login/listForm.do?listForm=6>

Natural Gas - FORTIS BC

Start, stop or move your service. Call at least two working days in advance, and let them know that you want to start or stop service. To start service, there is a \$25 application fee when opening a new account. Some new customers may be required to also provide a security deposit.

<http://www.fortisbc.com/>

Toll free: 1-888-224-2710

International: 1-250-979-4900

Monday — Friday 7 a.m. - 8 p.m.

Saturday 9 a.m. - 5 p.m.

Telephone / Internet

Telus

1-888-811-2323

Digital TV / Internet

Shaw Cable

High-Speed Internet and Digital TV

1-888-493-5040

Water & Sewer

City of Rossland

250-362-7396

Garbage & Recycling (Garbage every week, recycling every other week)

Curbside garbage pickup times are:

- North of Columbia Avenue (Upper Rossland) – Wednesdays
- South of Columbia Avenue (Lower Rossland) – Thursdays
- Red Resort - Mondays (including stat holidays)

Garbage bags must have garbage stickers on them to be picked up– **no exceptions.**

Recycling is picked up EVERY OTHER WEEK. Recycle blue bins can be obtained from Alpine Disposal free of charge just call 1-866-596-5444.



We live in Bear country: PLEASE DO NOT PUT YOUR GARBAGE AND RECYCLING OUT THE NIGHT BEFORE PICKUP. Put your garbage and recycling to the curb by 8:00am the same day.

STICKERS for your garbage bags may be purchased at the following locations:

- Ferraro Foods
- Rossland Grocery Store

Purchase prices of the stickers are \$1.50 plus GST for large sized bags and 75¢ plus GST for small bags. These prices are set by City of Rossland bylaw and this charge covers sales administration costs and the cost of tipping fees at the Regional Landfill Site.

Mail

You can take a copy of your Tenancy Agreement to the post office to acquire a post office box. Your address for general mail deliveries will be:

Box ####
Rossland BC, V0G 1Y0

Courier services generally deliver right to your door, but otherwise, the courier service desk is located at Rossland Seven Summit Gas Station or the Post Office.